## 2023 ANNUAL REPORT

# Tableland Christian Radio Association Incorporated 92.3FM 4TVR





## Our mission

92.3 FM will be the Community Radio Station of choice on the Tablelands through:

- Connecting communities across the Tablelands with positive Christian based local radio content.
- Enabling free to air access to news and information with a local focus
- Ensuring thoughtful programming including Christian based music and short message segments (God spots)
- Focusing on family friendly content suitable for all generations and cultures
- **Providing** a platform to share community- based information that is supportive and enhances Christian values.

## Our vision

Connect communities across the Tablelands through radio content that upholds Christian values, is engaging. Positive, family friendly and community oriented.

## **Our Organisation**

Tableland Christian Radio Association Inc. is a registered not-for-profit organization that has operated in Mareeba, Queensland, Australia since 1999. It aims to provide a radio voice that serves the community with content in a manner that is consistent with the beliefs and values of the local Christian Churches. The Association currently operates the 92.3 FM 4TVR Christian Community Radio Station. Reaching more than 10000 Tableland residents every week, 92.3 FM 4TVR delivers positive and wholesome entertainment, using a combination of traditional and new media platforms. This enhances the value of the local community through local community radio that builds positive community relationships, provides residents with family friendly media content, and gives opportunity to learn and develop communication and media skills in their local area.

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## AN OVERVIEW OF TABLELAND CHRISTIAN RADIO ASSOCIATION INC. 92.3FM 4TVR

### **ABOUT US**

Tableland Christian Radio Association Inc. is a registered not-for-profit organization that has operated in Mareeba, Queensland, Australia since 1999. It aims to provide a radio voice that serves the community with content in a manner that is consistent with the beliefs and values of the local Christian Churches. The Association currently operates the 92.3 FM 4TVR Christian Community Radio Station. Reaching more than 10000 Tableland residents every week, 92.3 FM 4TVR delivers positive and wholesome entertainment, using a combination of traditional and new media platforms. This enhances the value of the local community through local community radio that builds positive community relationships, provides residents with family friendly media content, and gives opportunity to learn and develop communication and media skills in their local area.

Tableland Christian Radio Association Inc. is overseen by a Management Committee to ensure the continued operation and compliance of the organisation. The committee meets and conducts itself in accordance with the Constitution and current legislation.

Registration details

Business name: Tableland Christian Radio Association Incorporated. Trading name(s): Tableland Christian Radio Association Incorporated.

92.3FM 4TVR

Date registered: 1 November 1999 Location(s) registered: Queensland

Business structure: Incorporated Association (Other Incorporated Entity)

ABN: 29 010 831 156

Incorporated Association Number: IA19516

ACNC: registration current

GST: Registered from 1 July 2011 DGR: Eligible from 09 October 2017

Domain names: radio4tvr.com.au and 923.com.au

Organisation location and contact

Business location: Suite 2, Level 1, 135 Byrnes Street, Mareeba, Queensland 4880

Postal address: PO Box 1402, Mareeba, Queensland 4880

Website: www.923.com.au

Phone: 07 4092 2245 / 0418 783 841

Email: admin@923.com.au

Facebook: https://www.facebook.com/923fmmba/

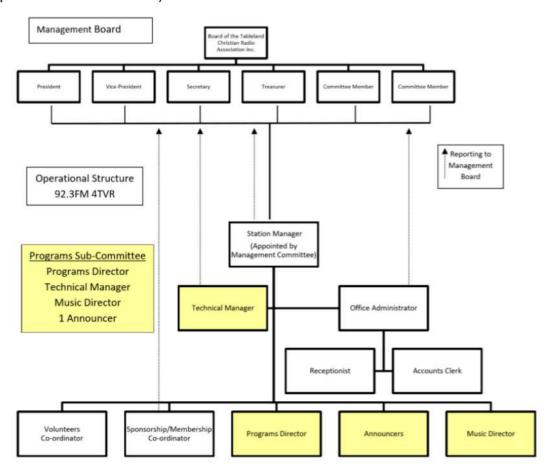
Instagram: instagram.com/923fm Twitter: twitter.com/radio4tvr

Community Radio Plus App: Mareeba 92.3FM

## Organisation chart

## **ORGANISATION STRUCTURE**

Figure 1: Management Structure of Tableland Christian Radio Association (last update November 2019)



## OUR PEOPLE (As elected at TCRA AGM held 25 November 2023)

Table 1: Board members

President	Helen Bensilum		
Vice-President	Ann Rocca		
Secretary	Phyllis Pianta		
Treasurer	Phyllis Pianta		
Committee Member	Willem van der Zwaan		
Committee Member	Kristen Lollo		
Committee Member	Agnus Bunch		
Committee Member	Timothy Pianta		

Table 2: Community member's involvement

Type of involvement	No. of people involved	
Financial members	46	
Financial Supporters	34	
Volunteers	98	

SECTION 2 GOVERNANCE

### PRESIDENT'S REPORT

## Tableland Christian Radio Association Inc. – President's Report, for AGM 25 November 2023

The 2022/2023 period has been another busy period of sharing and connecting with our local community and beyond. Annual valuable events such as Bible League's Bringing Hope Behind Bars campaign, annual outside broadcasts, fundraising activities, and fresh activities have all built connections. Our Station Manager, Ben, along with dedicated volunteers have worked hard to increase our presence with our local community through a variety of activities such as a Valentine's Day competition, attending and volunteering at the 2023 Mareeba Rotary FNQ Field Day, attending the Mareeba Aviation Museum open day, an outside broadcast at the 2023 Barra Bash, and many more local appearances where people connect. Additionally, more regular content has been added to our broadcast that supports listeners and an increased social media presence. Some great content has been and continues to be produced that people connect with. The simple act of sharing prayers on social media demonstrated a hunger and acceptance for God in everyday life.

Connecting and supporting people in our local community is meaningful and while our financial report demonstrates the real cost of this, we must recognise the investment made during the past year. The recent outside broadcast that Ben conducted at the 2023 Barra Bash demonstrated the joy and meaningful impact of meeting people where they are and sharing their stories.

As a long-serving member of TCRA and 92.3 FM, I look forward to exploring opportunities that meet people where they are and share meaningful experiences that build our community for the better. The incoming Board will need to meet as soon as practicable to determine the strategy moving forward as the 5-year licence period expires in November 2024 and application for licence renewal to ACMA will need to be submitted at least 26 weeks prior.

Many thanks to the Tableland Christian Radio Association members, volunteers, staff, supporters, and listeners for continuing to believe in this valuable tool to share the wonderful message of hope and love that God has for all people.

Blessings, Helen Bensilum President

### **OUR OBJECTIVES AND ACTIVITIES**

The goals of TCRA have been determined through stakeholder engagement and with consideration to the number of potential participants available. The target market of Christian faith-based families living in a regional agricultural industry-based township with strong community focus will be served by the broadcast through the granted Mareeba RA1 licence. TCRA will aim to provide a mix of locally and outsourced produced media content on multiple platforms that is consistent with the beliefs and values of the local Christian Community, providing a positive message that is family friendly. The local 92.3FM 4TVR broadcast licence for transmission from the Mareeba RA1 licence area provides a local radio voice that produces engaging content relevant for both the Christian and non-Christian community. Content is to comply with the Community *Broadcasting Codes of Practice 2008*, be suitable for the whole family, inclusive and respectful of all people, and provide a message of hope that helps people to build meaningful lives. People engage with the media content as an alternative to commercially available media because it is local content that is suitable for everyone providing a positive message.

Table 3 below sets out a plan that is included to assist the incoming/continuing Board members and station volunteers to provide oversight and conduct activities in an efficient manner. It is intended that the plan can be reviewed and amended as appropriate.

Table 4 sets out the market targets for TCRA and the 92.3FM 4TVR operation as included in the TCRA Business Plan 18 November 2018. This is included as Table 8 in the business plan and is relevant to the activities plan along with providing information to stakeholders.

Several goals were identified in the TCRA Business Plan 18 November 2018 and are set out in Table 5 below (which is Table 9 in the business plan) This table communicates the goals, attached measures, and tracking of each. These goals are reviewed at least once annually to consider progress and any challenges identified so that appropriate responses can be initiated. An adaptive management approach will be employed so that continuous improvement is practiced and promoted.

The TCRA 92.3 FM 4TVR Strategic Plan 2021-2024 is set out in Table 6.

Table 3: Plan to assist organisation operations

2024	January	February	March	April	May	June	July	August	September	October	November	December
Management committee meetings	Meet		Meet		Management & co	ompliance	Meet		Meet		Meet	
Review of governing documents, compliance and goal progress		Develop 5-year		tion and submi	itt by June 2024.			5-year licence appl				innual reviews
Content management			Program	mes Committee	e oversee content	management.	Board to review	v content manage	ment plan as re	quired.		
AGM							Liaise with A	Accountant to com financial audit	plete annual	Meet		
Insurance		Renew Associ	ation Liability		Renew Cor Broadc							
CMAA membership	Quarterly			Quarterly			Quarterly			Quarterly		
APRA AMCOS	membership			membership			membership			membership	Schedule 5	
Australia Post PO Box	ŧ		Renewal								Scriedale 5	
ACMA					Att	tend to any ma	tters as require	d.		\(\frac{1}{2}\)	7	
Office of Fair Trading										Annual return due post AGM		
ACNC	Annual update											
Mareeba Heritage Centre							Annual membership					
СВАА						Annual membership fees	Annual PPCA Licence and Simucast Licence Fees					
GBP Accounting	"				Pay monthly MY	DB access fee a	s invoiced and a	annual audit fee.		77	70	
Online streaming access etc. (Check					Pay ac	cess fees as rec	quired					
with Harald) Monthly accounts				Pav acco	unts: Tallast rent.	Telstra, Ergon,	NRN. Powered	ld, Insurance, CBA	A news			
	Update and		Update and		Update and		Update and		Update and		Update and	
MYOB Essentials	produce	Update	produce	Update	produce	Update	produce	Update	produce	Update	produce	Update
	Treasurer's report	10040000000	Treasurer's report	107/02/02/02	Treasurer's report	70.000000000000000000000000000000000000	Treasurer's report	353500000	Treasurer's report	500000000000000000000000000000000000000	Treasurer's report	3500000000
	Toport		Topore		Grants		report	1	report	19	report	
Grants	SRP-01514 - Specialist Radio Programming Round 1 2023/24 (First Nations) Interim progress report due 30/01/24	Access/apply for grants as appropriate.	DEVELOPMEN T & OPERATIONS ROUND 1 2024/25 Closes 5 March 2024	Access/apply for grants as appropriate.	Access/apply for grants as appropriate.	Access/apply for grants as appropriate.	Access/apply for grants as appropriate.	D&O-01681 - Support for transmission costs Acquit grant by 30 August 2024 Access/apply for grants as appropriate.	Access/apply for grants as appropriate.	Access/apply for grants as appropriate.	Access/apply for grants as appropriate.	Access/apply for grants as appropriate.
					Training							
In house announcing				and the second second second second second	viduals to annour			aningful social me	A STATE OF THE PARTY OF THE PAR			
In house announcing CMTO pathways courses		Exp	lore course ava	ilability and dis	ividuals to annour scuss	nce on-air and e		aningful social me	A STATE OF THE PARTY OF THE PAR	rtunity to apply	y for funded cou	ırses
CMTO pathways courses  Outside Broadcasts (Planned to		Ехр	lore course ava	ilability and dis	viduals to annour	Promotion Atherton Car & Bike Swap		k admin email reg Mareeba Multicultural	A STATE OF THE PARTY OF THE PAR	rtunity to apply	y for funded cou	Community Carols
CMTO pathways courses		Ехр	lore course ava	ilability and dis	viduals to annour scuss Bs, Fundraising &	Promotion Atherton Car & Bike Swap Meet & Show	Cher	ck admin email reg Mareeba	ularly for oppo		y for funded cou	Community
CMTO pathways courses  Outside Broadcasts (Planned to	Discuss potential monthly market stall.		lore course ava	ilability and dis	viduals to annour scuss Bs, Fundraising &	Promotion Atherton Car & Bike Swap Meet & Show	Cher	Mareeba Multicultural Festival ed Churches Service	ularly for oppo	Barra Bash	y for funded cou	Community Carols
CMTO pathways courses  Outside Broadcasts (Planned to date)  Fundraising (update as	potential monthly market		lore course ava	ilability and dis	viduals to annour scuss Bs, Fundraising &	Promotion Atherton Car & Bike Swap Meet & Show at Mareeba Cf End of FY DGR appeal/Hot dog stall	Cher	Mareeba Multicultural Festival ed Churches Service	ularly for oppo ce al stall at Maize	Barra Bash	y for funded cou	Community Carols (multiple)
CMTO pathways courses  Outside Broadcasts (Planned to date)  Fundraising (update as	potential monthly market		lore course ava	ilability and dis	widuals to annour scuss Bs, Fundraising & ssible monthly OB munity Connectio Promote OB at Car & Bike show	Promotion Atherton Car & Bike Swap Meet & Show at Mareeba Cf End of FY DGR appeal/Hot dog stall n Officer preser Promote OB at Car & Bike show	Cher christian Combin nce in Mareeba Float in Rodeo Procession	Mareeba Multicultural Festival ed Churches Service Potentic  - Let's have a cupp  Mareeba Multicultural Festival.	ularly for oppo ce al stall at Maize	Barra Bash	check display at MBA Heritage Centre	Community Carols (multiple) Join in community Christmas
CMTO pathways courses  Outside Broadcasts (Planned to date)  Fundraising (update as opportunities are arranged)	potential monthly market stall. BHBB	ВНВВ	lore course ava	ilability and dis	widuals to annour scuss Bs, Fundraising & ssible monthly OB munity Connectio Promote OB at Car & Bike show	Promotion Atherton Car & Bike Swap Meet & Show at Mareeba Cf End of FY DGR appeal/Hot dog stall n Officer preser Promote OB at Car & Bike show	Cher nristian Combin nce in Mareeba Float in Rodeo Procession	Mareeba Multicultural Festival ed Churches Service Potentic  - Let's have a cupp  Mareeba Multicultural Festival.	e al stall at Maize to a together! Check display at MBA Heritage	Barra Bash	Check display at MBA Heritage	Community Carols (multiple)  Join in community Christmas celebrations/
CMTO pathways courses  Outside Broadcasts (Planned to date)  Fundraising (update as opportunities are arranged)	potential monthly market stall. BHBB	ВНВВ		Pos Regular Comi	widuals to annour scuss Bs, Fundraising & Bs, Fundraising & Saible monthly OB munity Connectio Promote OB at Car & Bike show Promote M	Promotion  Atherton Car & Bike Swap Meet & Show at Mareeba Ct End of FY DGR appeal/Hot dog stall n Officer preser  Promote OB at Car & Bike show  ledia Sales Aust	ristian Combinate in Mareeba Float in Rodeo Procession L. Campaigns as Membership drive follow up	Mareeba Multicultural Festival ed Churches Service Potentia  - Let's have a cupp Mareeba Multicultural Festival. organised	e al stall at Maize to a together! Check display at MBA Heritage	Barra Bash	Check display at MBA Heritage	Community Carols (multiple)  Join in community Christmas celebrations/
CMTO pathways courses  Outside Broadcasts (Planned to date)  Fundraising (update as opportunities are arranged)  Promotion	potential monthly market stall. BHBB Campaign	ВНВВ		Pos Regular Comi	widuals to announceuss Bs, Fundraising & Bs, Fun	Promotion Atherton Car & Bike Swap Meet & Show at Mareeba Cf End of FY DGR appeal/Hot dog stall n Officer preser Promote OB at Car & Bike show ledia Sales Aust	ristian Combinate in Mareeba Float in Rodeo Procession L. Campaigns as Membership drive follow up	Mareeba Multicultural Festival ed Churches Service Potentia  - Let's have a cupp Mareeba Multicultural Festival. organised	e al stall at Maize to a together! Check display at MBA Heritage	Barra Bash	Check display at MBA Heritage	Community Carols (multiple)  Join in community Christmas celebrations/
CMTO pathways courses  Outside Broadcasts (Planned to date)  Fundraising (update as opportunities are arranged)  Promotion  Financial members & supporters  Upcoming equipment needs	potential monthly market stall.  BHBB Campaign  Supporters drive  Assess future eq and ma	BHBB Campaign	Other OB, fun	Regular Com  Membership drive  draising and pr	munity Connectio  Promote OB at Car & Bike show  Promote N  omotion activities  Equipment & op	Promotion Atherton Car & Bike Swap Meet & Show at Mareeba CF End of FY DGR appeal/Hot dog stall n Officer preser Promote OB at Car & Bike show ledia Sales Aust	ristian Combin  rice in Mareeba  Float in Rodeo Procession  Campaigns as Membership drive follow up d as opportunit sor raise funds	Mareeba Multicultural Festival ed Churches Servic  Potentia  - Let's have a cupp  Mareeba Multicultural Festival.  organised	ce al stall at Maize to a together! Check display at MBA Heritage Centre	Barra Bash Festival	Check display at MBA Heritage	Community Carols (multiple)  Join in community Christmas celebrations/
CMTO pathways courses  Outside Broadcasts (Planned to date)  Fundraising (update as opportunities are arranged)  Promotion  Financial members & supporters  Upcoming equipment needs	potential monthly market stall.  BHBB Campaign  Supporters drive  Assess future eq and ma	BHBB Campaign	Other OB, fun	Regular Com  Membership drive  draising and pr	widuals to announcess Bs, Fundraising & Bs, Fundraising & Saible monthly OB Promote OB at Car & Bike show Promote N  Promote N  Promote N  Graph of the company of the comp	Promotion Atherton Car & Bike Swap Meet & Show at Mareeba CF End of FY DGR appeal/Hot dog stall n Officer preser Promote OB at Car & Bike show ledia Sales Aust	ristian Combin  rice in Mareeba  Float in Rodeo Procession  Campaigns as Membership drive follow up d as opportunit sor raise funds	Mareeba Multicultural Festival ed Churches Servic  Potentia  - Let's have a cupp  Mareeba Multicultural Festival.  organised	ce al stall at Maize to a together! Check display at MBA Heritage Centre	Barra Bash Festival	Check display at MBA Heritage	Community Carols (multiple)  Join in community Christmas celebrations/
CMTO pathways courses  Outside Broadcasts (Planned to date)  Fundraising (update as opportunities are arranged)  Promotion  Financial members & supporters  Upcoming equipment needs	potential monthly market stall.  BHBB Campaign  Supporters drive  Assess future eq and machnical Manager	BHBB Campaign	Other OB, fun	Po:  Regular Com  Membership drive draising and pr	munity Connectio  Promote OB at Car & Bike show  Promote N  omotion activities  Equipment & op	Promotion Atherton Car & Bike Swap Meet & Show at Mareeba CF End of FY DGR appeal/Hot dog stall n Officer preser Promote OB at Car & Bike show ledia Sales Aust	ristian Combin  float in Rodeo Procession  t. Campaigns as Membership drive follow up d as opportunit s or raise funds d as appropriate	Mareeba Multicultural Festival ed Churches Servic  Potentia  - Let's have a cupp  Mareeba Multicultural Festival.  organised	ce al stall at Maize to a together! Check display at MBA Heritage Centre	Barra Bash Festival	Check display at MBA Heritage	Community Carols (multiple)  Join in community Christmas celebrations/
CMTO pathways courses  Outside Broadcasts (Planned to date)  Fundraising (update as opportunities are arranged)  Promotion  Financial members & supporters  Upcoming equipment needs  Termonic of the supporters of the supportunities are arranged of the supporters of the support of the supp	potential monthly market stall.  BHBB Campaign  Supporters drive  Assess future eq and ma	BHBB Campaign	Other OB, fun	Regular Come  Regular Come  Membership drive  draising and pr  d upgrades as r	widuals to announceus Bs, Fundraising & Bs, Fund	Promotion  Atherton Car & Bike Swap Meet & Show at Mareeba Cf End of FY DGR appeal/Hot dog stall n Officer preser Promote OB at Car & Bike show  tedia Sales Aust  swill be decide terations  apply for grants with the Board	ristian Combin  ristian Combin  Rodeo Procession  L. Campaigns as  Membership drive follow up d as opportunit  or raise funds d as appropriat  Check Check	Mareeba Multicultural Festival ed Churches Servic  Potentia  - Let's have a cup;  Mareeba Multicultural Festival.  organised  ies arise to secure equipme e. Volunteers help	e al stall at Maize ba together! Check display at MBA Heritage Centre	Barra Bash Festival	Check display at MBA Heritage	Community Carols (multiple)  Join in community Christmas celebrations/
CMTO pathways courses  Outside Broadcasts (Planned to date)  Fundraising (update as opportunities are arranged)  Promotion  Financial members & supporters  Upcoming equipment needs  Test	potential monthly market stall.  BHBB Campaign  Supporters drive  Assess future eq and machnical Manager  Check	BHBB Campaign	Other OB, fun	Regular Come  Regular Come  Membership drive  draising and pr  d upgrades as r	widuals to announceus Bs, Fundraising & Bs, Fund	Promotion Atherton Car & Bike Swap Meet & Show at Mareeba Cf End of FY DGR appeal/Hot dog stall n Officer preser Promote OB at Car & Bike show ledia Sales Aust	ristian Combin  ristian Combin  Rodeo Procession  L. Campaigns as  Membership drive follow up d as opportunit  or raise funds d as appropriat  Check Check	Mareeba Multicultural Festival ed Churches Servic  Potentia  - Let's have a cupp  Mareeba Multicultural Festival.  organised	e al stall at Maize ba together! Check display at MBA Heritage Centre	Festival  Javailable.  Check	Check display at MBA Heritage	Community Carols (multiple)  Join in community Christmas celebrations/

## Table 4: Table 8 from TCRA Business Plan 18 November 2018 with target tracking recorded

	Table 8 from TCRA Business Plan 18 November 2018 Summary Table of Market Targets							
Market targets	18/19FY	19/20FY	20/21FY	21/22FY	22/23FY	23/24FY	Note	
Increase no. of volunteers	2000 21 10	FEC F1000 GE E		2002 200	3 new, activily engaged and regularly contributing volunteers (net no. of volunteers to increase by min.3 from previous FY)	5 60.00-3 92 m	This target only relates to	
Target tracking	2018 - 72 2019 - 72	84	87	92	98			
Increase no. of Facebook likes	Increase up to 1700+ by June 2019	Increase up to 1800+ by June 2020	Increase up to 1900+ by June 2021	Increase up to 2000+ by June 2022	Increase up to 2100+ by June 2023	Increase up to 2200+ by June 2024		
Target tracking	2018 - 1750+ 2019 - 2180+	2600+	2600	2694	2797			
Engage more local people as members or supporters	Increase financial	Increase financial members/supporters to 75 min.	Increase financial members/supporters to 80 min.	Increase financial members/supporters to 85 min.	Increase financial members/supporters to 90 min.	Increase financial members/supporters to 95 min.		
Target tracking	2018: 64 (TCRA members) + 10 (fnancial supporters) = 74 2019: 64 (TCRA members) + 10 (financial supporters) = 74	2020: 54 (TCRA members) + 18 (financial supporters) = 72	2021: 52 (TCRA members) + 20 (financial supporters) = 72	2022: 46 (TCRA members) + 33 (financial donors) = 79	2023: 46 (TCRA members) + 34 (financial donors)			
Increase locally produced content	Increase locally produced broadcast content to 30 hours per week (not including locally scheduled music).	Increase locally produced broadcast content to 33 hours per week (not including locally scheduled music).	Increase locally produced broadcast content to 36 hours per week (not including locally scheduled music).	Increase locally produced broadcast content to 39 hours per week (not including locally scheduled music).	Increase locally produced broadcast content to 42 hours per week (not including locally scheduled music).	Increase locally produced broadcast content to 45 hours per week (not including locally scheduled music).	The addition of one more "core" volunteer is expected to produce one additional hour per week o' locally produced content.	
Target tracking	Not available	2020: 32 hours/week (plus locally scheduled music)	2021: 25.25 hours/week (plus locally scheduled music)	2022: 26.1 hours/week (plus locally scheduled music)	2023: 44.75 hours/week or targeted audience scheduling (plus locally scheduled music covering 93.25 hours/week).			
Local Sponsorship	Engage a minmum of one new local sponsor	Engage a minimum of 3 new, local sponsors	Engage a minimum of 3 new, local sponsors	Engage a minimum of 3 new, local sponsors	Maintain and continue to build local sponsorship with a minimum 10 local sponsors engaged at any one time	Maintain and continue to build local sponsorship with a minimum 10 local sponsors engaged at any one time	Engage a minimum 1% of local businesses in sponsorship (approx. 900+ businesses in licence area)	
Target tracking	1 local sponsor	1 local sponsor	1 local sponsor	1 local sponsor	1 local sponsor			
National Sponsorship	Build and maintain national sponsorship relationships	Build and maintain national sponsorship relationships	Build and maintain national sponsorship relationships	Build and maintain national sponsorship relationships	Build and maintain national sponsorship relationships	Build and maintain national sponsorship relationships		
Target tracking	National sponsorship revenue for 17/18 FY: \$5278 National sponsorship revenue for 18/19 FY: \$9367 Sponsorship growth with increased communication along supply chain.	National sponsorship revenue for 19/20 FY: \$8168 Revenue decline due to COVID-19. Communication maintained and looking forward to increasing interaction during the 20/21 FY.	National sponsorship revenure for 20/21 FY: \$5626 The number of significant sized sponsorship campaigns declined during 20/21 FY. The 21/22 FY to date is showing stronger results.	National sponsorship revenue for 21/22 FY: \$16929. The number of significant sized sponsorship campaigns increased during the past year and is continuing to grow. 92.3 FM has been instrumental in securing further sponsorships.	National sponsorship revenue for 22/23 FY: \$15106. Sponsorship has remained steady.			

Table 5: Goals in Table 9 in TCRA Business Plan November 2018 with measure tracking.

Table 9 from TCRA Busir	ess Plan November	2018 - Measure Trac	king 22/23 FY	7
Goal		Share-area	sure	
In accordance with the Tableland Christian Radio Association Inc Constitution there will be provision of a radio voice that serves the local Christian Community through content on multiple platforms that is consistent with the beliefs and values of the Christian Churches in the area, operating as a not-for-profit community organisation.	Feedback	Complaints	No. members of TCRA and financial supporter.	
Measure tracking	Emails, social media and conversations have provided feedback throughout the period. See TCRA meeting minutes	Nil	2023: 46 (TCRA members) + 34 (financial supporters) = 80	
To produce and broadcast content on multiple platforms that meets the Constitutional objects of Tableland Christian Radio Association Incorporated that is engaging, relevant, positive, family friendly so that people connecting with the radio resources are edified and supported to build meaningful lives.	Feedback	No. Facebook subscribers (and other social media platforms)	Content Plan (development and review)	
Measure tracking	Emails, social media and conversations have provided feedback throughout the period. See TCRA meeting minutes.	Facebook followers: 2694 (+102)	Content Plan due for review. Programs Committee to conduct a review in 2023	
To produce local broadcast content by local people.	No. hours of locally produced content.			
Measure tracking	≈ 44.75 hours plus ≈ 93.25 hours of scheduled music (30 hours or outsourced content.)			
To conduct activities that are inclusive and welcoming of all people while maintaining the Organisation's identity and values. The Strategic Plan identifies the core principles and values of the operational activities.	Feedback	No. of Outside Broadcasts	No. of activities where community content is collected	No. of fundraising/promotiona I activites.
Measure tracking	Emails, social media and conversations have provided feedback throughout the period. See TCRA meeting minutes	7 (+3)	187 identified activities (+62)	117 identified activities (+40)
To build the skills of community members across multiply areas in an inclusive and supportive environment through radio broadcast and administrative activities.	No. of training attendees	No. of volunteers		
Measure tracking	12 (+3)	98 (+6)		
To provide content that connects communities across the Atherton Tablelands area and informs the local people of local activities.	Ave no. of locally produced Community Service Announcements per month			
Measure tracking	19 (-7)			
To conduct the station activities in accordance with the Broadcasting Services Act 1992 and the Community Radio Broadcasting Codes of Practice 2008.	Compliance review conducted at least annually.			
Measure tracking	Yes - January 2024			



## 2021-2024 TCRA 92.3 FM 4TVR Strategic Plan

### VISION

Connect communities across the Tablelands through radio content that upholds Christian values, is engaging, positive, family friendly and community orientated.

#### MISSION

92.3 FM will be the Community Radio Station of choice on the Tablelands through:

- Connecting communities across the Tablelands with positive Christian based local radio content.
- Enabling free to air access to news and information with a local focus
- Ensuring thoughtful programming including Christian based music and short message segments (God spots)
- Focusing on family friendly content suitable for all generations and cultures
- Providing a platform to share communitybased information that is supportive and enhances Christian values.

#### VALUES

**Positive** Content that is designed to be uplifting and encouraging to all

Family friendly Content suitable for all generations and cultures

**Christian values** Beliefs and values that align with the Tablelands Christian Community

## STRATEGY (what we will do to realise our purpose and achieve our vision)

#### CONTENT

- Increase locally produced content
- Engage in suitable sponsored campaigns that align with Christian values
- Access outsources content that aligns with values and is relevant for local community

#### DIVERSITY

- Actively engage with a diverse array of funding sources to grow the station and foster strong Christian based relationships
- Increase connections with local ethnic groups to enrich content by being able to provide on air material in languages other than English
- Explore increased broadcast reach opportunities.

#### GROWTH

- Build community connections that give local people a platform to share their voice
- Build skills and resources through Christian volunteer engagement and training
- Engage with technology to increase local engagement

## OPERATING MODEL (how we will deliver our strategy)

## GOVERNMENT & OPERATIONS

- Promote a culture that upholds our values
- Develop and maintain transparent, accessible management information systems
- Operate as reputable, integral organisation

## INFRASTRUCTURE & ENABLING TECHNOLOGY

- Maintain and upgrade existing equipment
- Explore and embrace developing technology
- Continue to build on 'lean systems'

### **FUNDING**

- Maintain current funding sources as appropriate
- Build on growing funding opportunities such as sponsored campaigns
- Identify and access in-kind support opportunities

## MARKETING & COMMUNICATIONS

- Develop and deliver consistent identity across all channels
- Foster supporter value to build station presence
- Continued development of volunteer access to increase local voice diversity

SECTION 3 OUR FINANCES

### TREASURER'S REPORT

## TREASURER'S REPORT – TABLELAND CHRISTIAN RADIO ASSOCIATION INC. AGM Saturday, 25 November 2023

The 2022/2023 financial year operations resulted in a \$12,826 loss. To keep this in perspective it is important to note that the 2021/2022 FY operations resulted in \$22,633 surplus. Donations income increased by 31% and membership income doubled. Other income streams remained steady apart from grant income which declined 40%. Revenue totalled \$45,198, an overall decline of 11%.

Expenses for the 2022/2023 FY increased to \$58,023 (up from \$28,257 in 21/22FY). The sharp increase is attributable to employment costs with all previous expenses increasing by less than \$1000 in the 22/23 FY. The Balance Sheet records an overall decline in net assets to \$24,809 (\$37,635 in 21/22 FY). The Bendigo Public Trust Account balance has increased by 203% providing opportunity for station growth going forward as these funds are available to support station operations. Accounts receivable was significantly lower in 22/23 FY at

\$2572 (\$17,621 21/22 FY) due to expected grant funds invoiced in June 2022.

The financial statements and accompanying notes from Gruber Beckett Chartered Accountants Mareeba follow

Compliance activities required to operate the Organisation have been attended to through the period and completed successfully. An internal audit of activities conducted in accordance with the *Community Radio Broadcasting Codes of Practice 2008* will be undertaken and included in the financial report.

The opportunity to develop account-keeping skills in a volunteer role while being supported is available to an interested community member. To maintain Station activities, it is imperative that additional funding sources be secured.

Thank you to the Board, members, volunteers, and Ben for their time, commitment, and prayers that assist people in developing skills and provide positive, Christian values-based support for everyone.

God's blessings,

Phyllis Pianta Treasurer

this report.

## FINANCIAL STATEMENTS AND AUDITOR'S REPORT

## TABLELAND CHRISTIAN RADIO ASSOCIATION INCORPORATED COMMITTEE'S REPORT

The committee members of Tableland Christian Radio Association Incorporated hereby present the financial reports for the year ended 30 June 2023.

## **Committee Members**

The committee members who held office as at 30 June 2023 are:

President	Helen Maree Bensilum
Vice-President	Ann Rocca
Secretary/Treasurer	Phyllis Lorraine Pianta
Committee member	Robyn Lindsay
Committee member	Willem van der Zwann

## **Significant Changes**

There have been no significant changes in the state of the Association's affairs during the financial year.

## **Operating Results**

The Association's total loss for the year ended 30 June 2023 was \$(26,690) (2022: profit: \$22,633).

## **Principal Activities**

The principal activities of the Association during the financial year were to:

· Provide a community broadcast service.

Helen Bensilum

President

Phyllis Pianta

Secretary/Treasurer

Dated this 23 day of Nover BER 2023

# Tableland Christian Radio Association Incorporated Statement of profit and loss 30 June 2023

	2023 \$	2022 \$
Revenue		
Donations	14,972	11,426
Financial Supporter	800	113
Fundraising Income	1,791	2,284
Grants	12,000	19,921
Membership	527	216
Sponsorship	15,106	16,929
Interest received	1	1
Total income	45,198	50,890
Expenses		
Accounting fees	780	822
Bank charges	110	143
Conference & training	2,145	-
Depreciation expense	1,744	1,078
Donations	182	-
Electricity	4,273	3,705
Insurance	2,560	3,441
Interest paid	-	433
Licenses registrations permits	1,066	1,751
Printing & stationary	160	-
Rent	6,750	6,611
Software	1,339	1,178
Sponsorship commission	3,841	4,800
Superannuation expense	2,418	-
Sundry expenses	6,529	3,291
Telephone & internet	1,101	1,004
Wages & salaries	23,025	
Total Expenses	58,023	28,257
Surplus/(deficit) before income tax expense	(12,826)	22,633
Accumulated Surplus/(deficit) at beginning of the		
year	37,635	16,388
Prior year adjustments		(1,386)
Accumulated Surplus/(deficit) at the end of the year	24,809	37,635

This statement of profit and loss should be read with the accompanying notes.

# Tableland Christian Radio Association Incorporated Statement of financial position 30 June 2023

	2023 \$	2022 \$
Assets		
Current Assets		
Bendigo Statement Account	1,680	4,015
Paypal	1,360	2,470
Petty cash	-	=
Bendigo Debit Card Account	420	317
Bendigo Public Trust Account	21,941	10,790
Accounts receivable	2,572	17,621
Total current assets	27,973	35,213
Non-current assets		
Plant & equipment	32,060	31,118
Less Provision for Depreciation	(25,712)	(23,968)
Total non-current assets	6,348	7,150
Total Asset	34,321	42,363
		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Liability		
Current Liabilities	4.535	2.505
Accounts payable	4,625	3,696
PAYG withholdings payable	4,672	5
Superannuation payable	173	4 022
GST	42	1,032
Total current liabilities	9,512	4,728
Net Assets	24,809	37,635
Equity		
Members Funds	37,635	16 200
Prior Year Adjustments	37,033	16,388 (1,396)
Current year earnings	(12,826)	22,633
Total Equity		
rotal Equity	24,809	37,625

This statement of financial position should be read with the accompanying notes.

# TABLELAND CHRISTIAN RADIO ASSOCIATION INC. RESPONSIBLE PERSONS' DECLARATION FOR THE YEAR ENDED 30 JUNE 2023

## 1. STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

The financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirements of the Australian Charities and Not-for-profits Commission Act 2012. The Committee has determined that the Association is not a reporting entity.

The financial report has been prepared in accordance with the requirements of the Australian Charities and Not-for-profits Commission Act and the following Australian Accounting Standards:

AAS 4: Depreciation AAS 5: Materiality

AAS 8: Events Occurring after Reporting Date

The financial report is based on historical costs and does not take into account changing money values or, except where stated, current valuations of non-current assets and they have been prepared on an accruals basis.

The following specific accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

## **Fixed Assets**

Leasehold improvements and office equipment are carried at cost less, where applicable, any accumulated depreciation.

The depreciable amount of all fixed assets are depreciated over the useful lives of the assets to the Association commencing from the time the asset is held ready for use. Leasehold improvements are amortized over the shorter of either the unexpired period of the lease or of the estimated useful lives of the improvements.

# TABLELAND CHRISTIAN RADIO ASSOCIATION INC. RESPONSIBLE PERSONS' DECLARATION FOR THE YEAR ENDED 30 JUNE 2023

**Tableland Christian Radio Association Incorporated** 

Responsible Persons' Declaration 30 June 2023

The Responsible Persons of the incorporated association declare that

- 1. There are reasonable grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and
- 2. The financial statements and notes satisfy the requirements of the *Australian Charities* and *Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the Australian Charities and Not-for-profit Commission Regulation 2013.

AD		_	P. Pianta	
Dated this	23 RD. day of	NOVEMBER	2023	

# Tableland Christian Radio Association Inc. Independent Verification Report to the Members of Tableland Christian Radio Association Inc.

### Report on the Financial Report

We have reviewed the accompanying financial report of Tableland Christian Radio Association Inc. (the Association), which comprises the Balance Sheet as at 30 June 2023, and the Profit & Loss Statement for the year then ended, and other explanatory information.

## Committees' Responsibilityfor the Financial Report

The Committee of the Association are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the Corporations Act 2001 and for such internal control as the Committee determines is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

## Verifier's Responsibility

Our responsibility is to express an opinion on the financial report based on our review. We conducted our review in accordance with the requirement of the information provided by the Queensland Office of FairTrading.

The review involves establishing whether or not the Association has adequate bookkeeping processes in place to record the income, expenditure, assets and liabilities of the Association.

We believe that the information provided to us is sufficient and appropriate to provide a basis for our review opinion.

## Independence

In conducting our review, we have complied with the independence requirements of the Australian Professional Ethical pronouncements.

## Opinion

In our opinion:

I have sighted the Associations financial records and the financial records show that the Association does currently have sufficient bookkeepingprocesses in place to adequately record the Association's Income and Expenditureand dealings with its Assets and Liabilities in as far as the receipts were banked and payments were made from the bank account.

Alfred Gruber CA

**Grubers Beckett Chartered Accountants** 

al. Gonter

Dated 23 November 2023

## **SECTION 4**

## OUR OTHER IMPORTANT INFORMATION

## COMPLYING WITH THE COMMUNITY RADIO BROADCASTING CODE OF PRACTICE 2008

An internal audit of Organisation operations has been conducted 12 January 2024 using the checklist adapted from the *Community Radio Broadcasting Code of Practice 2008*.

COMPLYING WITH THE COMMUNITY RADIO BROADCASTING CODE OF PRACTICE 2008				
Internal review Date: 12/01/2024	By:	Helen Bensilum		
Section One: Corporate Governance				
Corporate governance policies and procedur and technical operations to meet all legal rec				
Governance - Does your station:		Yes/No		
have easily-accessible hard and electronic of its constitution?	copies	Yes		
Comments: Constitution can be accessed at	https://923	3.com.au/index.php/about		
hold regular Board meetings?		Yes		
Comments: Meetings and regular communic increase. Suggest to plan meeting dates for t keep minutes of these meetings and hold	he year at	13/01/2024 general meeting.		
an accessible place?		Yes		
Comments: Minutes of meetings can be acce Minutes to be added to a central storage site as appropriate. Liaise with Technical Manage	with acce	ss granted to relevant people		
hold Annual General Meetings which inclue election of board members in accordance with constitution and requirements of relevant le (e.g. Associations Act)?	th your	Yes		
Comments: AGM held every year soon after	financial re	port is available.		
have documents that outline the roles and responsibilities of board members and commembers?	d	Yes		
Comments: See TCRA 4TVR 2018 Position Descriptions (Version 2.0 updated Nov 2022) can be accessed at https://923.com.au/index.php/about. Suggest a review of these during 2024.				
Financial Management - Does your station:		Yes/No		
maintain accurate and up-to-date financia records?	al	Yes		
Comments: MYOB Essentials with accounting Accountants	g support f	rom Grubers Beckett Charted		
have a designated treasurer or bookkeepe	er?	Yes		
Comments: Treasurer elected at AGM				

	Other Importan					
regularly present records of its accounts to the board?	Yes					
Comments: Treasurer's report included in meeting min	utes					
present end of financial year reports to the	Yes					
members?	103					
Comments: Financial report presented at each AGM along with auditors report or						
compliance letter from Accountant (according to Level	A SA MANAGAN					
Technical Management - Does your station:	Yes/No					
have easily accessible hard and electronic copies of	V					
its broadcasting services licence and apparatus licence specifications?	Yes					
Consistent and the consistence of the constitution of the constitu						
Comments: License and broadcast specifications can be Secretary. Suggest adding this document to a central st	270 Jan 1					
to relevant people as appropriate. (TCRA Dropbox or G-	and the same the state of the same transfer and the same transfer and the same transfer and the same transfer					
have mechanisms in place for ensuring ongoing	40000000					
compliance with its licence specifications?	Yes					
190 4 190 10 10 10 10 10 10 10 10 10 10 10 10 10						
Comments: Technical Manager is suitably qualified and						
maintenance and investigation of operating systems to	ensure compliance. An					
internal compliance audit is conducted annually.						
have mechanisms in place for ensuring ongoing compliance with EMR/RF hazard standards?	Yes					
	d any necessary above as are					
Comments: Current operating equipment complies, and investigated by Technical Manager and/or outsource se						
200 500 W 80 49 500 BH	ector expertise.					
<b>ensure</b> appropriate safety and quality of studio and production facilities?	Yes					
production ruemities.	<u>I</u>					
Comments: Studio and production facilities are maintai	ned for safety					
Section two: Policies and Procedures	Yes/No					
Does your station have clear procedures for boards,	,					
committees, staff and volunteers dealing with the						
following:						
Programming	Yes					
Comments: See TCRA Policy Manual Version 2.0 (Nov 2	022) - Programming Policy					
Access and equity	Yes					
Comments: see TCRA Policy Manual Version 2.0 (Nov 20	022) - Diversity Policy,					
Community Participation Policy and Human Resource P						
Anti-discrimination	Yes					
Comments: See TCRA Policy Manual Version 2.0 (Nov 2) Diversity Policy.	022) - Human Resource Policy,					
Grievance and complaints	Yes					
Comments: See TCRA Policy Manual Version 2.0 (Nov 2	022) - Human Resource Policy,					
Complaints Policy, Internal Conflict Policy.	20 8 10 ANDERSON DE 1861					
Music - Australian content	Yes					
Comments: See TCRA Policy Manual Version 2.0 (Nov 2	022 - Music Policy					
Sponsorship	Yes					
Comments: See TCRA Policy Manual Version 2.0 (Nov 2	022) - Sponsorship Policy					
How does your station management publicise/promote these policies and procedures?	Yes/No					
Newsletters	Yes					
	meneros y					

Annual Report 2023 Tableland Christian Radio Association Inc. 92.3FM 4TVR

Noticeboards	Yes
Station Handbooks	No
Induction or training sessions	Yes
Other	Yes

Comments: Email, informal and formal meetings, promotion of the TCRA vision statement. Accessible online. Suggest a promotional CSA be added informing of information available on www.923.com.au and updated newsletter

## **Section Three: Participation**

Under the Codes of Practice community radio stations are required to ensure that people in their community who are not adequately served by other media are encouraged and assisted to participate in providing our service.

Stations are required to have in place policies and procedures to support this commitment as well as to document evidence of their efforts to encourage community participation.

How does your station encourage and assist the active participation of community members (including broadcasters at your station and members of the community) in:

	Action taken to	
	encourage	Evidence documented of
Activity	participation	this activity
	In-house system that	
On Air Shifts	enables volunteers	MTrack system, outside
	to easily access times	broadcast events emails and
	to contribute to	communication
	broadcast	
	Sharing of	
	information with	
	volunteers and	Emails, newsletters, website
Fundraising	supporters of	content, social media
Fundraising	92.3FM about how	content, broadcast
	to be involved and	announcements.
	how to contact the	
	relevant people.	
Administration	Information provided	Emails, newsletters, website
	to let people know	content, social media
	about how they can	content and broadcast
	be involved.	content.
	Information provided	Emails, newsletters, website
Board Of Directors	to let people know	content, social media
	about how they can	content and broadcast
	be involved.	content.
	Information provided	
Committees	to let people know	Direct contact from Board
	about how they can	and/or core volunteers
	be involved.	
Programming Decisions	Information provided	
	to let people know	Direct contact from Board
	about how they can	and/or core volunteers
	be involved.	
Other		

Comments: Core volunteers are developing additional community participation. This item is included in gener 13/01/2024.	
Section Four: Programming	
Does your station:	Yes/No
<b>monitor</b> its Australian music content to ensure it meets the minimum quota?	Yes
Comments: Scheduling structured to manage this. Muslibrary accordingly.	sic Director updates music
management approve and monitor all sponsorship on air (this includes in-kind sponsorship)?	Yes
Comments: Board and Programming Committee monitor sponsorship	
broadcast at least one on-air announcement each week that contains information about the Community Radio Codes of Practice and where listeners can get a copy.	Yes
Comments: Included in regular scheduling activities	
Does your station have a set of programming guidelines for broadcasters relating to on-air standards concerning broadcasts about or including:	Yes/No
Violence and brutality	Yes
Simulated news or events	Yes
Drug, alcohol and tobacco use	Yes
Stereotyping and vilification	Yes
Protecting children from harmful content	Yes
Privacy	Yes
News and Current Affairs	Yes
Indigenous programming	Yes
Australian music content	Yes
Sponsorship	Yes
Balancing censorship and freedom of expression	Yes
Comments: See TCRA Policy Manual Version 2.0 (Nov 2	2022)
Does your station have written policy documents in place that outline:	Yes/No
(a) the principles of financial membership:	Yes
<b>(b)</b> the rights and responsibilities of financial members within the organisation	Yes
(c) the rights and responsibilities of the organisation to financial members	Yes
Comments: Refer to TCRA Constitution and TCRA Police 2020)	y Manual Version 1.2 (Feb
How does your station inform volunteers of their rights and responsibilities?	Yes/No
Noticeboard	Yes
Newsletters	Yes
Meetings	Yes
Volunteer Induction Kit	Yes
Website	Yes

	Other Importan
Email	Yes
Other:	Yes
Comments: Policies are available https://923.com.au/ir	ndex.php/about
Does your station:	Yes/No
have induction procedures for all new volunteers?	Yes
have a complaints procedure for volunteers/staff concerning internal disputes?	Yes
inform volunteers about the station's internal complaints procedure?	Yes
have a policy and procedure in place regarding disciplinary action and dismissal of volunteers?	Yes
Comments: See TCRA Policy Manual Version 2.0 (Nov 2 Induction Form.	022) and online Volunteer
Section Six: Listener Complaints	
Does your station:	Yes/No
have a procedure for recording and dealing with listener complaints?	Yes
Comments: See TCRA Policy Manual Version 2.0 (Nov 2	022) - Complaints policy
Does this procedure:	Yes/No
ensure there is a designated, responsible person who has been nominated to deal with listener complaints and who is available during office hours?	Yes
include providing information to listeners about their rights if they are dissatisfied with your station's response to their complaint?	Yes
ensure your station will respond substantively to complaints, in writing, within 60 days of receiving the complaint?	Yes
Comments: A designated, responsible person to handle be appointed on each separate occasion as appropriate Version 2.0 (Nov 2022)	
How does your station inform volunteers and staff of the procedure for taking a complaint from a listener?	Yes/No
Newsletters	No
Noticeboard	No
Meetings	Yes
Volunteer Induction Kit	Yes
Other:	No
Comments: Complaints process is covered in Complaint Version 2.0 (Nov 2022)	
Does your station:	Yes/No
broadcast at least one on-air announcement each week that contains information about the Community Radio Codes of Practice and where listeners can get a copy?	Yes
Comments: Community Radio Codes of Practice annougand is broadcast once daily. Suggest to update this ann	VE

## Connecting



https://923.com.au/

## **CONTACT US**

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admin@923.com.au

Facebook: https://www.facebook.com/923fmmba/

Instagram: instagram.com/923fm Twitter: twitter.com/radio4tvr

TuneIn: tunein.com/radio/923fm-s262388/ Organisation chart



